



KAMA'AINA GOLF & SKI TRAVEL, LLC
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TA #5725

PALM SPRINGS GOLF TOUR / April 4—10, 2010

GENERAL CONDITIONS & TERMS

RESERVATIONS: Reservations should be made as soon as possible so that Kama'aina Golf & Ski Travel, LLC (KGST), can keep you informed of updated information and any changes.

DEPOSITS: A Deposit of **\$100.00** per person is required to assure your reservations. All deposits **MUST** be by check or cash and accompanied with a completed and signed Tour Registration Form.

FINAL PAYMENT: KGST will mail you your final statement **60 days** prior to the tour departure . Final payment is due **45 days** prior to the tour departure payable by check. A luncheon briefing will be held four weeks prior to the tour departure (date & time to be determined later).

SCHEDULE OF CANCELLATION CHARGES: Please read the following cancellation schedule very carefully. You have the right at any time to cancel your reservation but if you do so you are responsible to notify KGST of any Cancellations as soon as possible in writing. The participating airlines, hotels, bus companies, attractions, etc. and KGST may assess the following charges:

- ** If you cancel prior to **90** days of departure date - Deposit is refundable.
- ** If you cancel within **89 - 46** days of departure date for any reason, the Deposit is non-refundable and non-transferable.
- ** If you cancel within **45 - 0** days of departure date for any reason, the air ticket refund is at the discretion of the participating airline and KGST will assess a **\$200.00** per person charge plus any penalties assessed by the hotels, bus companies, attractions, etc. Refund less penalties will be returned after said tour commences.
- ** In the event of an emergency and you must return home after the tour begins, only those monies that can be recovered from the hotels and other services will be refunded when said tour commences.

TRAVEL INSURANCE: It is always wise to protect your travel investments. Optional travel insurance is available and may be purchased through KGST. Please call our office for more details.

AIR TRANSPORTATION AND FARES: Economy Air transportation is included in the tour package price. Special Group fares are used and some restrictions which apply. **No Travel Certificates, Senior Discounts, Mileage Upgrade Certificates, etc. may be used in conjunction with these group fares.**

LAND ONLY PURCHASE: Airline Mileage Awards (i.e. Free Ticket), Standby and/or travel on another airline other than listed on the tour is permissible, however may be subject to a surcharge. **KGST is not responsible for charges assessed by your chosen airline in the event of a flight schedule change or cancellation of a tour.**

CHANGES: You are responsible to notify KGST of any changes, deviations, substitutions, etc. as soon as possible in writing. Changes are subject to availability by the participating airline, hotel, bus company attractions, etc. which may assess a Fee or Penalty.

DEVIATIONS: Any deviation is at the discretion of the participating airline and allowed only after the completed tour. Deviations are on a requested first-come, first-serve basis. Please notify KGST as soon as possible regarding your request.

NEIGHBOR ISLAND or NON-RESIDENTS: Air transportation is inclusive from Honolulu. Inter-island flight arrangements, airfare and inter-line baggage are the responsibility of the passenger. Not all airlines participate with each other regarding inter-line agreements.

AIRLINE MILEAGE CREDITS: Any application for mileage credits on any tour must be made BEFORE the tour departs. KGST will not be responsible for mileage credits AFTER the tour commences.

WHAT IS INCLUDED IN YOUR TOUR:

Hotel Accommodations: Based on rooms with private bath. Twin rooms may have one king/queen or two double/queen beds. Triple rooms are subject to request and availability. Roll away beds may be provided with adequate advance notice at an additional charge.

Airlines: **United Airlines**

Transfers: **Lion Transportation**

Hotels: **Morongo Casino & Resort**

Meals: **Per Itinerary**

Gratuities: **included for Airport Porters, Hotel Bell-Men, Golf Course Bag Handlers & Bus Drivers.**

Taxes & Fees: **All included if indicated.**

AIRLINE BAGGAGE ALLOWANCE: As of **May 14, 2009**, United Airlines charges a **\$20** one way fee for the first check-in luggage and **\$30** for the second, payable upon airport check-in. One carry on item plus One personal item is also allowed. The check-in luggage cannot exceed more than 50 lbs. and 62 total inches in length, width & height otherwise additional fees will apply. Golf Clubs are considered a Specialty Item and cannot exceed more than 50 lbs.

GOLF COURSE RAIN CHECK POLICY: Rain checks are at the discretion of each course. Rain checks will be honored if and only if the Golf Course Manager or Superintendent deems the course unplayable due to inclement weather.

POSITIVE IDENTIFICATION

Positive means of identification is required for all airlines. You should have readily available any ONE of the following:

Valid Photo ID

RESPONSIBILITY: Kama'aina Golf & Ski Travel, LLC reserves the right not to accept or retain as a tour passenger any person(s) whose condition or general deportment impedes the operation of the tour or affects the rights, welfare or enjoyment of other passengers. A refund for unused tour services is the limit of KGST's liability if such a person is required to leave the tour.

KGST, its subsidiary companies, agents and affiliates act only as agents for the owners and contractors providing means of transportation, accommodations or other services where offered or provided. The issuance and acceptance of such tickets and/or vouchers shall be deemed to consent of the further conditions that KGST, its subsidiary companies, agents and affiliates shall not or become liable or responsible in any way in connection with such means of transportation or other services, or for any loss, injury or damage to or in respect of any person or property however arising, nor be responsible for damages arising from the default of a tour operator/carrier, lost/damaged luggage, trip cancellation, acts of war, bad weather, natural disaster, or other acts of God. **KGST RESERVES THE RIGHT TO ALTER WITHOUT NOTICE THE AIRLINES, HOTELS, MEALS AND PRICES GIVEN IN THIS BROCHURE AND ANY OTHER WRITTEN MATERIAL. THE RIGHT IS ALSO RESERVED TO ACCEPT AND RETAIN OR DECLINE ANY PERSON(S) AS A MEMBER OF ANY TOUR.**

All tours are based on a minimum 20 full paying Golfers/Passengers. Should the number of Golfers/Passengers fall below the minimum, rates may be subject to increase at the discretion of the airlines, hotel, ground transportation and golf courses. We reserve the right to cancel any tour 60 days or more prior to departure should we not meet a minimum of 20 golfers/passengers. All deposits will be refunded or transferred to another tour of your choice.